

# Company Brochure

## Vision

To become an integral part of the customer's success by providing efficient solutions and consultancy services in IT industry.

## Who we are?

F4S has been founded in 2005 by a group of managers from Slovakian and German IT- and financial services industries. The company's head office is located in Bratislava right in the geographical center of the extended European Union using the opportunities and the challenges of one of the most growing regions.

We offer IT-services and –solutions cross boarder to our customers in Slovakia, CEE as well as in the German speaking countries preferably within the financial services industry. F4S works along internationally proven and accepted methods and quality standards.

A growing network of partners and representatives in different European countries provides our customers with a comfortable access to our services and gives us the necessary insight into different local market needs.

## Business Focus

**System Integration** - F4S delivers comprehensive systems integration services including analysis, planning, design, implementation, training, support as well as System Integration outsourcing.

**Solutions Provision** – F4S delivers solutions for various tasks in the banking, financial and IT sector utilizing our experience form the business with IT technology competences.

**Application Development** - F4S development model is focused on Java and J2EE standards and application of Service Oriented Architecture and Model Driven



Architecture. Our application development services cover an array of areas, such as enterprise application integration, knowledge management, business intelligence and data warehousing. Processes in Application Development are fulfilled in accordance to ITIL processes.

**Consulting** – F4S offers strategic consulting services addressing our clients' needs. We provide consultants focusing on business optimization, Quality Assurance, IT architecture strategy and supervision.

**Outsourcing** - F4S provides clients outsourcing services that enhances flexibility, lowers CAPEX/OPEX and maximizes employee productivity.

**Project management** – F4S provides outsourcing of project management tasks. We focus on results, strong motivation and co-operation of stakeholders, excellent management status information provision and on the same time reduction of pointless paperwork and useless meetings.

**Process automation** – F4S offers automation of the processes which allows coordination of the wide spectrum of a company's employees and maintaining concurrent control over the company's processes.

**Information management** – F4S provides integrated view of all information resources is needed for the complex implementation of e-business processes.

## Our Commitment

### Customer Focus

- Never compromise in working according to our customer's needs and expectations.
- Understand and mentally support our customers' business, to be a competent and reliable partner.

### Employees Focus

- Find, keep and develop the best individuals to always be able to meet our customers' expectations.
- Always treat our employees fair and give them all the freedom and all the elements of a working environment needed to develop their individual personalities and strengths.
- Honor the personal contribution of each employee and let them participate on the success of the company
- Train and run not only technology certification programmes, but also training programmes for personality development, communication management and management of stress situations for each employee

## Offered services

### Project management, interim management, coaching

Experienced project managers with proven success records take responsibility for all sizes of projects or assist your own project managers if needed.

### Solutions Provision

F4S provides solutions to customers business needs based on best business practices implementation in the field of finance and IT. F4S offers ready made solutions based on F4S in house products listed below.

### IT-consulting

Well educated and experienced teams and individuals are available to support you in many important specific aspects of IT and through all phases of an IT-project.

### IT-solutions development and integration

F4S offers development of tailor-made solutions on site or in our premises.

### Implementation, customization and integration of standard software products

F4S is independent and neutral concerning standard software vendors. We advice our customers in selecting products and support them in all aspects of implementation.

### Outsourcing

F4S offers 1st , 2nd and 3rd level support of F4S products, runs in customer or F4S infrastructure.

F4S in Integrator role: 2nd Level support for 3rd party systems

## Solutions and Products

### Portal 4 Solutions

The support of individual processes F4S integrates into a portal platform Portal 4 Solutions. Portal 4 Solutions excepts of providing common access to individual process applications offers basic functionalities for administration, planing, control, internal communication and support for routine activities for any company.

### Solution 4 Problems

Solution 4 Problems is a process oriented application for support and automation of problems emerging in the course of activities in any organization. The specialized clone for the field of IT systems implementation and operation represents Solution 4 Incidents.

#### Solution 4 Tests

Solution 4 Tests is a process tool for planning, execution and monitoring of tests in various fields (e. g. in IT, licensing, industry). It enables to implement standard testing routines and to create complex testing routines of individual tests and to effectively allocate testers to individual tests. It provides information on the current status of the test.

#### Solution 4 Objects Documentation

A specialized tool for documentation of objects and relations in the databases developed on the ORACLE platform. It helps to identify individual objects and allocates owners of the objects.

#### Solution 4 Requirements

Solution 4 Requirements is a process tool for processing of requirements for information systems. It currently in routine operation in Slovenská Sporiteľňa a.s. (The biggest bank in Slovakia), and s IT Solutions (SK).

#### Solution 4 Credits

Solution 4 Credits is a process system support for credit approval process in the banking sector. It enables to flexibly implement the internal processes of a credit institution so it provides support for both corporate and retail credits (e. g. credit cards, consumer loans, mortgages ...) processing.

#### Solution 4 Documents

Solution 4 Documents is a process application for administration of documents and for management of changes, versions and for support of the internal approval process. The tool is destined mainly for organizations creating internal or external rules or legislation.

## Business Competences

F4S has business competences in the various field of IT, banking and finance including:

- Project management, Quality Assurance, IT tests, Release Management
- Process optimization,
- Implementation of directives in financial sector - MiFID, Basel II, Capital Adequacy
- Processes of retail products distribution e.g. mutual funds, insurance, retail loans
- Clearing & Settlement of securities,
- e - Learning

## Technologies

Java  
J2EE  
XML  
XSLT  
Oracle, DB2

BEA Weblogic  
IBM Webspere  
MDA  
BIRT

## Partners

Sun Microsystems  
BEA Systems  
Actuate  
Salesforce

## References

Erste Bank Group  
Slovenská Sporiteľňa, a.s.  
Česká Spořitelňa, a.s.  
s IT Solutions SK s.r.o.  
Tatra Banka, a.s.

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